

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
NORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 08-0231

ORIGINAL

Regarding a complaint by (Person making the complaint): RPM TECHNOLOGIES INC Randy Zech
Against (Utility name): SPARKS ENERGY AND US ENERGY SAVING CORP
As to (Reason for complaint) SALEMAN DECEIT FRAUD COMPANY NAME left Impression he was
from the State offering number of \$100, High Deposit, & OVER charge
"See Attachment"

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 9981 W. 190th St Suite C

The service address that I am complaining about is SAME

My home telephone is []

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [268] 479-0057

My e-mail address is rpmplastic@sbcglobal.net I will accept documents by electronic means (e-mail) ☒ Yes ☐ No

(Full name of utility company) SPARKS ENERGY, US ENERGY SAVING (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

REQUESTED UNDER PPT 201
SECTION 200.150 & 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

ILLINOIS
COMMERCE COMMISSION
2008 MAR 24 1P 2 43
CHIEF CLERK'S OFFICE

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. NEVER GAVE COMPANY GAVE IMPRESSION HE WAS FROM STAT OFFERING NUMBER 1
2. NO BILL FOR 3 MONTHS FROM NICOR
3. DEPOSIT OF \$1810.00
4. SPARKS SHOW UP ON BILL
5. SPARKS CALL + SENT FAX (WE PAID THEM)
6. AFTER WE PAID SPARKS, U.S. ENERGY SHOW ON BILL
7. REQUESTED A SECOND DEPOSIT WOULD MAKE THE DEPOSIT OVER \$3000.00

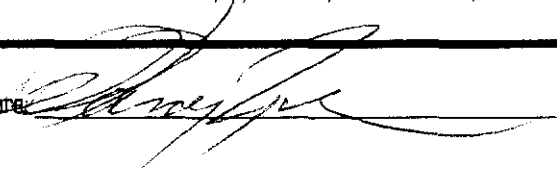
Please clearly state what you want the Commission to do in this case:

CHANGE OF DEPOSIT

CANCEL SPARKS + NOW U.S. ENERGY

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3-20-08
(Month, day, year)

Complainant's Signature: 

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

JOSEPH PAGITO
1010 ASHLAND AVE
CHICAGO, ILLINOIS

(708) 755-3810

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, RODNEY ZELIN, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 03.19.08

CELIA B. CHERIL BOUINO
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Statement of Facts
Prepared for the ICC

In the beginning, Nicor did not send us a bill for several months, when they did the bill was \$1858.53. Because it was a long time in receiving a bill, we talked to them about the bill and was told it may be a meter problem and they were going to send someone out which they did. We sent them a check for \$1000.00

In October, a man came in and alleged he was from the "State" and would save us money with our gas bill at that time. He said to call the ICC and gave us a number to call. We did contact them and they worked with the NICOR to get the problem fixed. He also said that he would lock us in at a much lower fixed rate. We agreed at that time he had us sign papers on a clip board to get the reduced rate.

He said to get a lower fixed rate, we needed to confirm with his office, handing me the phone. I was asked if I approved it and I said yes he left. He never gave me the name of the company.

November we received a bill from Sparks Energy with late charges of \$49.05 and the bill was for \$1,336.43. Nicor's bill was for \$900.00 and a deposit of \$1274.00 for a total of \$2,237.07. On the bill was we were required to pay a deposit to re-establish credit with Nicor and Sparks.

On 12/28/07 received a bill from Nicor with US Energy Savings Corp on as a supplier. On 1/3/08 we received a call from Sparks and said we need to pay their bill. So, after they faxed a bill we sent them a check for \$128.78

On or about 1/15/08 we received a bill for \$4,952.38. When I called, Nicor gave me US Energy's number. I called talked to a man who informed me that it was too bad because I signed the agreement. He sarcastically asked how old I was so he could tell me how much it would cost to buy out of the agreement. I asked what that had to do with it. This was a flagrant swindle perpetrated by Sparks and US Energy Savings Corp.

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